



Social Housing Policy

Responsible Manager	Manager, Housing
Head of power	<i>Local Government Act 2009 Local Government Regulation 2012 Housing Act 2003 Housing Regulation 2003 Residential Tenancies and Rooming Accommodation Act 2008</i>
Authorised by	Council
Authorised on	30 June 2021
Implemented from	July 2021
Last reviewed	2021
Review history	2014, 2017
To be reviewed on	April 2023
Corporate Plan	People, Sustainability and Prosperity

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1. Purpose

Council is strongly committed to ensuring that the local government principles are reflected in the Social Housing Policy.

1.1. Overview

Council is committed to upholding its responsibilities as a Registered Housing Provider under the *Housing Act 2003* and aim to ensure we:

- a) Provide appropriate, affordable and value for money housing;
- b) Deliver professional customer service to clients who require or reside in Council social housing;
- c) Manage rent collection and rent arrears repayments; and
- d) Continue in its capacity as Registered Housing Provider.

2. Application

This policy applies to all Council social housing tenants, being employees, Councillors, contractors, volunteers, and agents of Council.

3. Legislation/Policies

This policy is established with reference to obligations specified in:

- a) *Housing Act 2003*
- b) *Housing Regulation 2003*
- c) *Residential Tenancies and Rooming Accommodation Act 2008*

Manager Responsible for Review:

Manager, Housing



Adoption: 30 June 2021

Due for Revision: 30 June 2023

Hollie Faithfull
A/Chief Executive Officer