



Strategic Advisory Reference Group Meeting

Agenda

Date:

4 April 2023

Time: 1.00pm to 4.00pm

Venue:

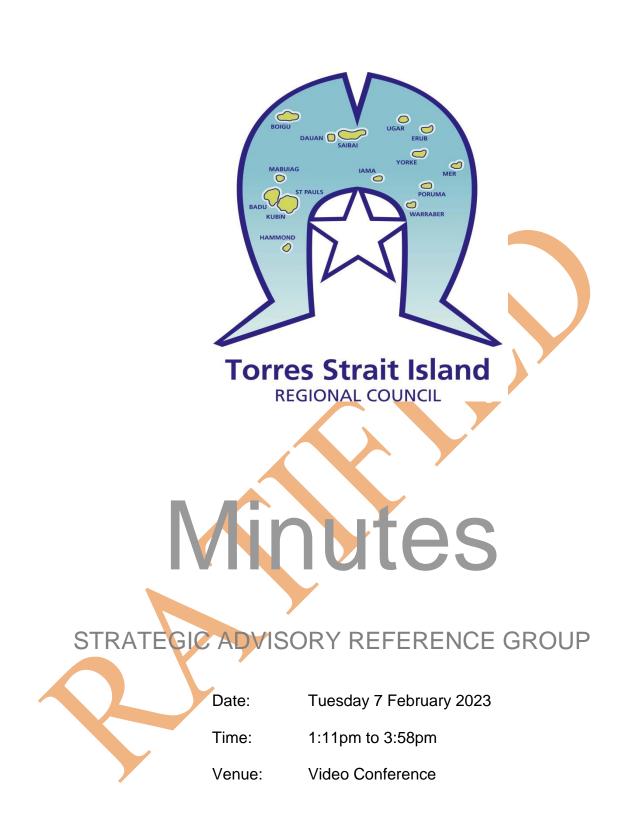
(VC) VMR 8 – 0299 165 401 #Guest PIN 6905



Agenda

TSIRC Strategic Advisory Reference Group (SARG) Meeting – 4 April 2023 Page **2** of **2**

Time		Agenda
1.00pm	1.	Welcome (Chair)
1.05pm	2.	Opening Prayer
1.10pm	3.	Attendance
1.15pm	4.	Apologies
1.20pm	5.	Conflict of Interest (COI) - Declarable/Prescribed
1.25pm	6.	Noting of Ratified Minutes of the SARG Meeting held on 7 February 2023
1.30pm	7.	Confirmation of Draft Minutes of the SARG Meeting held on 7 March 2023
1.35pm	8.	Action Items from Previous Meeting
1.45pm	9.	Mayor (verbal)
2.00pm	10.	MOVE INTO CLOSED BUSINESS
		Mayor to call for meeting to proceed into Closed Business
2.05pm	11.	CLOSED BUSINESS ITEM: Trustee Policy Review
2.30pm	12.	MOVE OUT OF CLOSED BUSINESS
		Mayor to call for meeting to move out of Closed Business
2.35pm	13.	General / Other Business (on notice)
3.00pm	14.	Next Meeting Date: Tuesday, 2 May 2023 (1pm to 4pm)
3.05pm	15.	Closing Remarks & Prayer



PRESENT:

Cr Phillemon Mosby, Mayor – Poruma (Coconut) Cr Getano Lui Jnr, Deputy Mayor – Division 9 Iama (Yam) Cr Keith Fell, Division 4, Mabuiag (Jervis) Cr Hilda Mosby, Division 12 – Masig (Yorke) Cr Rocky Stephen, Division 13 – Ugar (Stephen)

STAFF:

Mr James William, Chief Executive Officer Ms Noeleen Selke, Executive Director, Corporate Services Mr Wayne Green, Executive Director Building Services Mr David Baldwin, Executive Director Engineering Services Ms Hollie Faithfull, Executive Director Financial Services Mr Dawson Sailor, Head of Community Services Ms Trudy Lui, Executive Assistant to the Mayor Ms Emma William, Travel Officer Ms Julie Marino, Senior Executive Assistant to the Chief Executive Officer Mr Jacob Matysek, Executive Officer

APOLOGY:

Cr Aven S. Noah, Division 15 – Mer (Murray)

AGENDA

1. Welcome (Chair)

Mayor Phillemon Mosby completed a roll call of committee members and staff and welcomed everyone to the second SARG meeting for 2023.

Mayor Phillemon Mosby also acknowledged the following:

- Our Heavenly Father for his awesome knowledge, wisdom, understanding, favour and blessing upon our lives. A blessing on our families, our organisation and our people.
- Traditional owners across the length and breadth of Zenadth Kes including where our Torres Strait Regional Council footprint on Thursday Island and Cairns offices.
- Acknowledge our family members who are in Sorry Business at this time. Our thoughts and prayers are with them.

2. Opening Prayer

Mayor Mosby invited Cr Keith Fell to open the meeting in a word of prayer at 1:11pm.

A minute's silence was observed for those families who are in sorry business. May their souls rest in peace.

Mayor Mosby welcomed councillors and staff who have returned from leave. This is our second SARG Committee Meeting for 2023 – leaving eleven SARG Committee meetings remaining for 2023.

Mayor Mosby thanked the SARG Members and staff for their continuous engagement and advice. Mayor Mosby reminded meeting attendees how critical it is to maintain an open line of communication. The role of SARG is a tool to enable meeting attendees to discuss pending issues and recommend them to full Council. We must present as a united front not only to our elected arm but to our Region and our two Local Government partners.

Executive Director, Corporate Services, Ms Noeleen Selke, introduced Ms Emma William in her role of Travel Officer.

3. Apologies

Cr Aven S. Noah, Division 15 – Mer (Murray).

RESOLUTION:

Moved: Cr Keith Fell; Second: Cr Hilda Mosby That the Strategic Advisory Reference Group Committee accepts the apology of Cr Aven S. Noah for his absence at this meeting.

MOTION CARRIED UNANIMOUS

Council acknowledges that Cr Rocky Stephen will be excused from this meeting later this afternoon to travel to Brisbane to attend a First Nation Summit.

Mayor Mosby declared to Councillors that this meeting has an issue with quorum. For a quorum it is required to have four members in attendance. The Chair plus three other members.

Councillor Nona was contacted to kindly participate in this SARGE meeting by proxy for the purpose of being fully compliant with a quorum.

ACTION:

Secretariat to contact the attendees prior to the meeting to ensure we have sufficient numbers to meet a Quorum.

If Quorum numbers are jeopardised, Secretariat to use a contingency plan to contact other Councillors who are members of other Standing Committees to step in by proxy.

1.10pm Cr Getano Lui Jnr, Deputy Mayor dialled in to the SARG meeting.

Quorum was reached with Cr Getano Lui Jnr, Deputy Mayor dialling in.

4. Conflict of Interest / Declarable / Prescribed

Mayor Mosby encouraged Councillors to make a declaration at any time. Mayor Mosby also asked if there was knowledge of any legal matters that would prohibit Councillors to participate in this meeting today. No declarations made.

5. Noting of Draft Minutes - SARG Meeting

• 10th January 2023

RESOLUTION:

Moved: Cr Hilda Mosby; Second: Cr Keith Fell That the Minutes for the SARG meeting held on 10th January 2023 be adopted as a true and correct account of the meeting.

MOTION CARRIED UNANIMOUS

6. Strategic Action Items Review

The Chief Executive Officer discusses his Action Items and outcomes from January 2023.

<u>ACTION</u>

Chief Executive Officer will call CASA and speak to the head of regulations to see the possibility around special dispensation and what our options are.

Chief Executive Officer, Mr James William advised he called the Chief Executive Officer of SkyTrans with no success. This is a sensitive issue we cannot be seen to have undue risk on the issue of safety. We have to take the view of looking at the constraints in the region and how CASA would look at the new regulation as opposed to providing dispensation per se with Council because we request a special dispensation.

We have had good success with Mer and getting Yorke and Erub back on with RPT and scheduled flights is of utmost importance. CEO spoke further on this topic.

Cr Keith Fell asked if he could be included in talks with CASA and SkyTrans.

ACTION

Chief Executive Officer to engage with CASA and/or Skytrans to include the respective Councillors and ensure to socialise the message and the challenges that are faced. The respective Councillor must then provide feedback to the community – Mabuiag, Erub and Mer Islands.

ACTION

Chief Executive Officer to secure a meeting with the responsible Minister together with appropriate Executive Staff to discuss the possibility of a special dispensation for Council and to discuss short airstrips and what Council options are.

Cr Keith Fell put forward a recommendation that we first seek the support from stakeholders in the region eg TSRA, Police and Charter Companies to give us a better rationale to go to the Government and say if these companies can come to the party <u>what can you do?</u>

1:41pm: Cr Stephen joined the meeting.

2:00pm - Cr Getano Lui Jnr, Deputy Mayor left the meeting.

ACTION:

Executive Director, Corporate Services to explore North Queensland airports who as part of their strategic plan, have an Aboriginal and Torres Strait Island component, in order to draw on their experience and knowledge to use as leverage and also gain from their experience and lessons learned so we may continually maintain this asset appropriately.

ACTION:

Chief Executive Office to prepare media release – positive review for Council regrading Air Services returning to Mabuiag, Erub and Mer Islands.

Mr Jacob Matysek, Executive Officer, advised that the media releases were being prepared and are ready to go in draft form. Mayor Mosby and Chief Executive Officer to review.

The Advocacy Policy – Executive officer to send out a draft Advocacy Policy:

Mr Jacob Matysek, Executive Officer, sent a copy of the policy to Councillors in preparation for the next meeting. Follow up action not required.

An email was sent out to each member of the 10 Key Priorities.

7. Mayor - Verbal

Mr James William, Chief Executive Officer – Verbal

1. Terms of Reference (LTC Funding)

Mr James William provided the committee with a verbal update.

2. ROC – Mr James William, Chief Executive Officer

Mr James William provided the committee with a verbal update.

3. TSI&NPA Regional Leaders Meeting–Monday,13th February 2023

Mr James William provided the committee with a verbal update.

4. TAP – Chief Executive Officer, Mr James William

Mr James William provided the committee with a verbal update.

5. TORCH – Cr Keith Fell - Verbal

Cr Keith Fell provided the committee with a verbal update.

6. RIAC-DEE - Chief Executive Officer / Executive Director Engineering Services - Verbal

Chief Executive Officer / Executive Director Engineering Services provided the committee with a verbal update. In-depth discussions took place.

Chief Executive Officer – Verbal

a. Elphinstone Close Business Proposal – Following November Workshop 2022.

Mr James William provided the committee with a verbal update.

Executive Director Corporate Services – Verbal

b. Fuel Business Proposal - following November 2022

Ms Noeleen Selke provided the committee with a verbal update.

Executive Director Corporate Services – Verbal

c. Climate Centre of Excellence (MoU)

Ms Noeleen Selke provided the committee with a verbal update.

8. SARG COMMITTEE MOVED INTO CLOSED BUSINESS

RESOLUTION:

Moved: Cr Rocky Stephen; Second: Cr Getano Lui Jnr

That in accordance with section 254J of the *Local Government Regulation* 2012 (Qld) it is resolved for the meeting to go into closed session to discuss matters of the following nature:

(f) matters that may directly affect the health and safety of an individual or group of individuals;

(g) negotiations relating to a commercial matter involving the local government for which a public discussion would be likely to prejudice the interests of the local government.

MOTION CARRIED UNANIMOUS

- Sea Wall update Executive Director Engineering Services
- Confidential Mechanical Service (Vehicles and Plant) to Torres Strait Regional Council - Executive Director Engineering Services
- OCEO HR Matter

3:30pm – For minute taking purposes all staff were asked to leave the meeting for a closed meeting session except for the Chief Executive Officer and the Executive Directors.

9. SARG COMMITTEE MOVED OUT OF CLOSED BUSINESS

RESOLUTION:

Moved: Cr Keith Fell; Second: Cr Rocky Stephen That the Strategic Advisory Reference Group Committee move out of closed business and resume in open business.

MOTION CARRIED UNANIMOUS

10. General/ Other Business (on notice)

No other business.

11. Next meeting date – Tuesday 7th March 2023 | 1pm – 4pm

12. Closing Remarks and Prayer

Mayor Mosby thanked SARG members, Chief Executive Officer and Executive Staff for their attendance at today's meeting and invited Cr Rocky Stephen to close the meeting in a word of prayer.



Mr James William Chief Executive Officer **Torres Strait Island Regional Council** Date:

Cr Phillemon Mosby Mayor Torres Strait Island Regional Council Date:



STRATEGIC ADVISORY REFERENCE GROUP MEETING

7 March 2023

DRAFT MINUTES

AGENDA ITEM 1: WELCOME (CHAIR)

Mayor Mosby opened the meeting at 1.05pm and welcomed Committee Chairs (including nominated Proxies) and TSIRC staff.

The following attendances were confirmed:

Mayor & Committee Chairpersons			
Mayor	Cr Phillemon Mosby		
Climate Change Adaption & Environment Committee	Cr Hilda Mosby		
Cultural, Arts, Land & Heritage Committee	Cr Aven S. Noah		
Cultural, Arts, Land & Heritage Committee	Cr Torenzo Elisala		
	[Was requested to attend as		
	standby Proxy for Cr Aven S Noah]		
Economic Growth Committee	Cr Rocky Stephen		
Governance & Leadership Committee	Cr Getano Lui (Jnr) – Deputy		
	Mayor		
Governance & Leadership Committee	Cr Lama Trinkoon		
	[Was requested to attend as Proxy		
	for Cr Lui]		
Housing and Safe & Healthy Communities	Cr Keith Fell		
Committee			
TSIRC Officers			
Chief Executive Officer	Mr James William		
Executive Director - Building Services	Mr Wayne Green		
Executive Director - Corporate Services	Ms Noeleen Selke		
Executive Director – Engineering Services	Mr David Baldwin		
Executive Director – Financial Services	Ms Hollie Faithfull		
Head of Community Services	Mr Dawson Sailor		
Senior Executive Assistant to the CEO	Ms Julie Marino		
Executive Assistant to the Mayor	Ms Trudi Lui		
TSIRC Secretariat	Mr Darryl Brooks		

Mayor Phillemon Mosby completed a roll call of committee members and staff and welcomed everyone. Mayor Mosby confirmed, therefore, that the required quorum of Committee representatives were present for the meeting to proceed.

Cr Elisala left the meeting at 1.58pm.

AGENDA ITEM 2: OPENING PRAYER

Councillor Rocky Stephen (Division 13) provided the opening prayer for guidance throughout the meeting.

- Our Heavenly Father for his awesome knowledge, wisdom, understanding, favour and blessing upon our lives. A blessing on our families, our organisation and our people.
- Traditional owners across the length and breadth of Zenadth Kes including, Cairns office

AGENDA ITEM 3: APOLOGIES

No apologies tabled. However, Cr Aven S. Noah asked to be excused due to technology issues which prevented his participation at the meeting.

AGENDA ITEM 4: CONFLICT OF INTEREST (COI) / DECLARABLE / PRESCRIBED

Mayor Mosby requested that Councillors make any relevant conflict of interest declarations and advise if any relevant legal proceedings were current pertaining to Council business to be considered at the meeting. No declarations were made.

AGENDA ITEM 5: CONFIRMATION OF PREVIOUS DRAFT MEETING MINUTES

The Chief Executive Officer requested the Committee note the following error in the SARG Draft Minutes of 7 February 2023 (refer Item 6: Strategic Action Items Review):

"We have had good success with Mer and getting Yorke and Erub back on with RPT and scheduled flights is of utmost importance. CEO spoke further on this topic."

References to 'Yorke' were never made at the time.

The Chief Executive Officer requested that the Committee note and accept the following corrected paragraph:

"We have had good success with Mer and now looking at getting Erub and Mabuiag back on with RPT and scheduled flights is of utmost importance. CEO spoke further on this topic." The amendment was accepted by the Committee and the Draft Minutes of the Strategic Advisory Reference Group Meeting held on 7 February 2023 (VC) were confirmed.

Moved:Division 13 (Cr. Stephen)Seconded:Division 6 (Cr. Trinkoon)

Carried Unanimously

AGENDA ITEM 6: STRATEGIC ACTION ITEMS REVIEW FROM PREVIOUS MEETING

The Chief Executive Officer updated the Committee on progress to date in relation to the Actions Arising Register from the Committee Meeting held on 7 February 2023. A copy of the updated Register is at <u>Attachment A</u>.

Moved:Division 13 Cr Rocky StephenSeconded:Division 4 Cr Keith Fell

Carried Unanimously

AGENDA ITEM 7: MAYOR (VERBAL)

Due to time constraints, our Mayor Mosby advised the Committee that the following three subjects that he was to speak on will be deferred to the Ordinary Meeting at Warraber.

- 1. Path to Treaty | Arron FaAsso & Co-chairs Sallyanne Atkinson and or Cheryl Buchanan (Deputation) ROC
- 2. Draft Transitional Action Plan Policy Framework
- 3. Local Thriving Funding Terms of Reference

AGENDA ITEM 8: GENERAL / OTHER BUSINESS (on notice)

Cr Keith Fell wished to draw our attention to wastewater and water reports. Cr Fell said that they had not had testing for a very long time and can we organise testing samples by charter since SkyTrans has been down. Cr Fell said they are boiling water in the Mabuiag communities just to be safe.

The Executive Director Engineering Services responded by saying that water samples are taken every month – there has been no reduction in water sampling through RBT or charter. Mr David Baldwin said he will investigate Cr Fell's claim and will discuss further off line.

ACTION ITEM

Executive Director, Engineering Services to investigate frequency and process of water sampling in the Mabuiag Community and report back to SARG.

In addition, Executive Director will provide an operational update at Warraber Council regarding water sampling.

Cr Fell also revisited the discussion re: Air services returning to Erub, Mer and Mabuiag Islands.

Our Chief Executive Officer commented that we cannot debate with CASA about air safety. This correspondence must be elevated to Minister level and asked SARG members through the Chair to direct the Chief Executive Officer to draft and send a letter to Minister reiterating their recent discussions, requesting a dispensation once and for all in regard to our runways not being CASA compliant. This letter would also include Council's options in order to move forward.

ACTION ITEM

Chief Executive Officer to draft and send a letter to Minister reiterating their recent discussions, requesting a dispensation once and for all in regard to our runways not being CASA compliant. This letter would also include Council's options in order to move forward.

Cr Getano Lui (Jnr) commented that perhaps we should be approaching Australian Transport Bureau – we should be exploring other avenues to achieve a positive outcome.

Cr Keith Fell said it is most important for the Mabuiag community to get some sort of time frame re outcome. Mabuiag constituents are not happy with current progress.

ACTION ITEM

Chief Executive Officer instructed to draft and send a letter to various ministers both Commonwealth and State in order to address our situation and regain air services to Erub, Mer and Mabuiag Islands.

Mayor Mosby sent an email to Catherine King, Minister for Infrastructure, Transport and Regional Development of Australia on 27 February 2023.

Further letters were requested for Chief Executive Officer to draft.

ACTION ITEMS

Department of Foreign Affairs and Trade

- Movement under the treaty
- Unauthorised visits.
- Overstayers
- Policy and Border Force concerns.

Department of Natural Resources

• Power of Veto feedback

Premier Anastasia Palaszczuk

- Transfer of DOGIT
- Lessons learned request by TSIRC being denied and ignored by the department

Premier Anastasia Palaszczuk

• Joint Ministerial Advisory Committee for the One Boat Regional Governance

Minister Catherine King| Federal Government

• Letter seeking special dispensation for Erub, Mabuiag and Mer due to the airstrip

Department of Transport Main Road

- Insufficient funds for upgrade of ageing Marine Infrastructure
- Notify the Minister that wharfs for Badu, Kubin, St Paul partially Dauan and others have been closed

Torres Strait Regional Authority

- TSIRC objection to be part of Regional Infrastructure Advisory Committee
- Follow-up Major Infrastructure Program MIP 7 list that was provided 2.5 years ago.

Dr Chris Sara

• Confirm LTC Funding

ACTION ITEM

Chief Executive Officer instructed to draft and send a letter to various ministers both Commonwealth and State in order to address our situation and regain air services to Erub, Mer and Mabuiag Islands.

ACTION ITEM

Executive Director Corporate Services to engage external independent assessor to look at reviewing TAP.

AGENDA ITEM 9: NEXT MEETING DATE - TUESDAY, 4 APRIL 2023, 1pm to 4pm

The Committee noted that the next meeting will be held on 4 April 2023 (1pm to 4pm).

SARG COMMITTEE MOVED INTO CLOSED BUSINESS AT 2:30PM

RESOLUTION:

Moved: Cr Rocky Stephen, Second: Cr Keith Fell

That in accordance with section 254J of the *Local Government Regulation* 2012 (Qld) it is resolved for the meeting to go into closed session to discuss matters of the following nature:

(a) Preston Law review of the Chief Executive Officer KPI outcomes.

MOTION CARRIED UNANIMOUS

OCEO - CEO KPI Performance Review Report | 12 x KPI – Danielle Turner – Preston Law

2:30pm – For minute taking purposes all staff were asked to leave the meeting for a closed meeting session except for the Chief Executive Officer.

SARG COMMITTEE MOVED OUT OF CLOSED BUSINESS AT 5:00PM

RESOLUTION

Move: Cr Hilda Mosby, Second: Cr Rocky Stephen

That the Strategic Advisory Reference Group Committee move out of closed business and resume in open business.

MOTION CARRIED UNANIMOUS

AGENDA ITEM 10: CLOSING REMARKS AND PRAYER

Mayor Mosby thanked Councillors for their attendance at the meeting and invited Councillor Francis Pearson (Division 11) to close the meeting with prayer.

Meeting closed at 5:00pm.

Mr James William Chief Executive Officer Cr. Phillemon Mosby Mayor

Page 6 of 9

DRAFT – TSIRC Meeting Minutes/Outcomes - DRAFT

Torres Strait Island Regional Council Date:

Torres Strait Island Regional Council Date:

SARG COMMITTEE ACTION ITEMS – UPDATE & ARISING AT MARCH 2023 MEETING

Meeting Date/Agenda Item	Action	Action Area	Current Status
7 Feb 2023 AI 3 Quorum Issues	Secretariat to contact the attendees prior to the meeting to ensure we have sufficient numbers to meet a Quorum.	Secretariat	Completed. Now instigated for each Council and Committee Meeting.
	1. Chief Executive Officer will call CASA and speak to the head of regulations to see the possibility around special dispensation and what our options are.	Chief Executive Officer	Completed.
7 Feb 2023 AI 6 Air Services returning to Mabuiag, Erub and Mer Islands	 Chief Executive Officer to engage with CASA and/or Skytrans to include the respective Councillors and ensure to socialise the message and the challenges that are faced. The respective Councillor must then provide feedback to the community – Mabuiag, Erub and Mer Islands. 	Chief Executive Officer	Completed.
	3. Chief Executive Officer to secure a meeting with the responsible Minister together with appropriate Executive Staff to discuss the possibility of a special dispensation for Council	Chief Executive Officer	Completed.

and to discuss short airstrips and what Council options are.		
4. Executive Director Corporate Services to explore North Queensland airports who as part of their strategic plan, have an Aboriginal and Torres Strait Island component, in order to draw on their experience and knowledge to use as leverage and also gain from their experience and lessons learned so we may continually maintain this asset appropriately.	Executive Director Corporate Services	
 Chief Executive Officer to prepare media release positive review for Council regrading Air Services returning to Mabuiag, Erub and Mer Islands. 	Chief Executive Officer	Completed.



STRATEGIC ADVISORY REFERENCE GROUP MEETING

ACTION ITEMS

Meeting Date/Agenda Item	Action	Action Area	Current Status
7 Feb 2023 AI 6 Air Services returning to Mabuiag, Erub and Mer Islands General/Other Business	Chief Executive Officer will call CASA and speak to the head of regulations to see the possibility around special dispensation and what our options are.	CEO	Liaising with CASA to organise video meeting with CASA CEO and Executives / TSIRC CEO, Mayor Mosby, Deputy Mayor and Council. Negotiating dates at this stage but looking at the week commencing 17 April 2023.
	Chief Executive Officer to prepare media release – positive review for Council regrading Air Services returning to Mabuiag, Erub and Mer Islands.	CEO	Completed.

Meeting Date/Agenda Item	Action	Action Area	Current Status
7 March 2023 Al 8	Executive Director, Engineering Services to investigate frequency and process of water sampling in the Mabuiag Community and report back to SARG.	ED Engineering Services	Completed
Waste Water and Water Reports General/Other Business	Executive Director Engineering Services will provide an operational update at Warraber Council regarding water sampling.	ED Engineering Services	Completed
7 March 2023 Al 8 Regain air services to Erub, Mer and Mabuiag Islands. General/Other Business	Chief Executive Officer instructed to draft and send a letter to various ministers both Commonwealth and State in order to address our situation and regain air services to Erub, Mer and Mabuiag Islands.	CEO	
7 March 2023 Al 8 Regain air services to Erub, Mer and Mabuiag Islands. General/Other Business	 Further letters were requested for Chief Executive Officer to draft. Department of Foreign Affairs and Trade Movement under the treaty Unauthorised visits. Overstayers Policy and Border Force concerns. 	CEO	

SARG Action Items Page **3** of **4**

Meeting Date/Agenda Item	Action	Action Area	Current Status
	Department of Natural Resources Power of Veto feedback 	CEO	
	Premier Anastasia Palaszczuk • Transfer of DOGIT	CEO	
7 March 2023	 Lessons learned request by TSIRC being denied and ignored by the department Premier Anastasia Palaszczuk 	CEO	
AI 8 General/Other Business	 Joint Ministerial Advisory Committee for the One Boat Regional Governance 		
	 Minister Catherine King Federal Government Letter seeking special dispensation for Erub, 	CEO	
	Mabuiag and Mer due to the airstripDepartment of Transport Main Road		
	 Insufficient funds for upgrade of ageing Marine Infrastructure Notify the Minister that wharfs for Badu, Kubin, 		
	St Paul partially Dauan and others have been closed		
	Torres Strait Regional AuthorityTSIRC objection to be part of Regional	CEO	
	Infrastructure Advisory Committee		

Meeting Date/Agenda Item	Action	Action Area	Current Status
	 Follow-up Major Infrastructure Program MIP 7 list that was provided 2.5 years ago. Dr Chris Sara 	CEO	
	Confirm LTC Funding		
7 March 2023 Al 8 General/Other Business	Executive Director Corporate Services to engage external independent assessor to look at reviewing TAP.	ED Corporate Services	In progress